

Service beyond certification.



Our local team responds fast, providing a frictionless service experience.

Consistent accuracy that meets audit standards.

Our experts can ensure your balances meet the global Good Weighing Practice™ (GWP®) standards—not just now but consistently over time. They apply their knowledge of your unique applications to ensure your equipment is fit for purpose and provides long-term peak performance.



We're certified and verified, too.

Carlton Scale provides ISO 17025 accredited calibration service. Our processes are independently audited to provide your required industry certifications.

Digital certifications instantly accessible.

Pixels are faster than paper. Our web-based document management system lets you track and manage certifications and ensure traceability across assets, devices and physical locations. Up-to-date certificates for every calibration performed are immediately accessible to download and print.

Three Levels of Service

1) FULL-SERVICE CALIBRATION

- Cleaning of internal and external parts
- Thorough inspection of mechanical components
- Cleaning of internal weight/mass
- Certify performance to manufacturer's specs

2) PREVENTIVE MAINTENANCE CALIBRATION

- Cleaning of external parts
- Certify performance to manufacturer's specs

3) CUSTOMIZED SERVICE PROGRAMS

- Available by request

Our local service means rapid response.

Same-day service from a local provider.

We've got trained teams in 9 locations, ready to respond quickly, including 24/7 emergency service.

We've got answers—but we start with questions.

We get to know your operations and how your equipment is being used for your unique applications.

We answer your call with expertise.

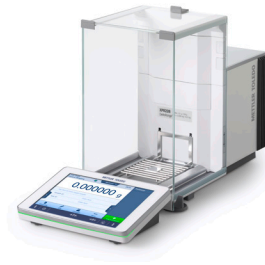
When you've got an issue, we've got an informed response. In most cases, you'll be talking to your service technician, who has a unique understanding of your operation, applications, and past service history. Personalized service and troubleshooting is our specialty.

"You genuinely want to fix problems. Unlike other vendors, you don't just suggest buying new equipment."

—N.J., Quality Executive,
Global Life Sciences provider



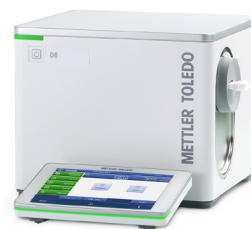
Analytical & Precision Balances



Moisture Analyzers



Density Meters



Pipettes



Titration



pH Meters



Refractometers

